

1. Go to ahcu.org
2. Click the Online Banking Login Tab



MEMBER LOGIN INFO Online Banking ID - If your Online Banking ID is less than six characters, you will need to add leading zeros to it (i.e. 1357 is now 001357 or John is now 00John). All existing member Login IDs will convert to the new system, but initial passwords will be reset to last 4 digits of the primary member's SSN. Members will then be prompted to change their Security Code using the requirements stated on the Change Security Code option.



User Logon

[Forgot Security Code?](#)

First Time User?

If you have not already received a Logon ID and Security Code, enroll now for access.

Associated Healthcare Credit Union
Member Services Support: 651-383-4000 or toll-free 1-877-241-8233




Federally Insured by NCUA. Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government.
National Credit Union Administration, a U.S. Government Agency.



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3. Login to your Online Banking *(Please read the member login info message for login instructions).*



ASSOCIATED
HEALTHCARE
Credit Union

Online Banking

Welcome back [redacted] Your last login was: 10/12/2016 10:04:12AM CDT

*** VISA, Quicken and Mint Coming Soon! ***

OverviewOnline BankingBill PaySelf Service

Balances

Account	Actual	Available
[redacted]	[redacted]	[redacted]

View All

Recent History - *7182=76

Date	Description	Amount
10/13/2016	[redacted]	[redacted]
10/13/2016	[redacted]	[redacted]
10/13/2016	[redacted]	[redacted]
10/13/2016	[redacted]	[redacted]
10/13/2016	[redacted]	[redacted]

View All

Quick Transfer

From

Not Set

To

Not Set

Amount

\$

Transfer

Cancel

Alerts

No Alerts within the last 7 days

Choose alert type to view

Scheduled Transfers

You currently have no scheduled transfers

Apply for a Loan

Account Alert

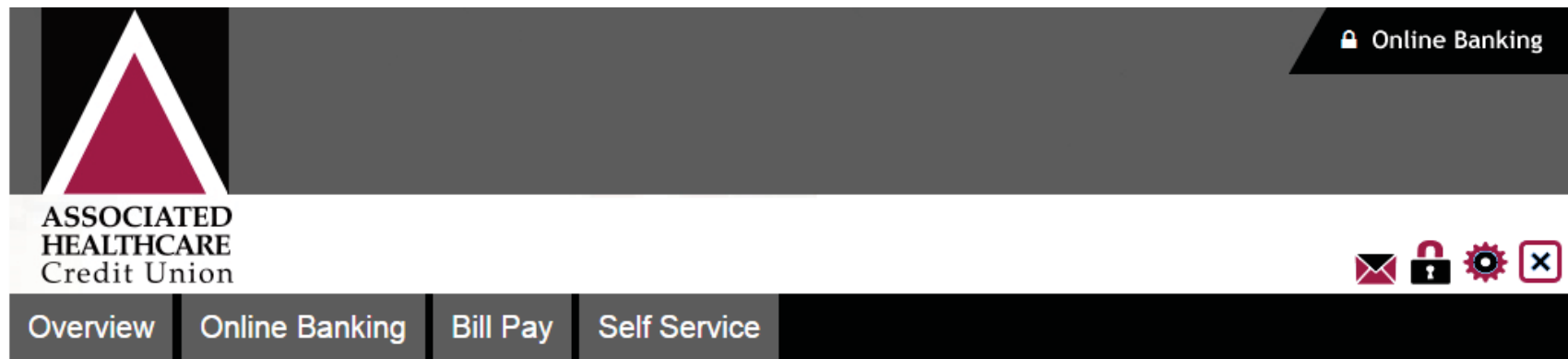
eNotices

Mobiliti

eStatements

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4. Click on the Mobiliti button on the right side of the screen.



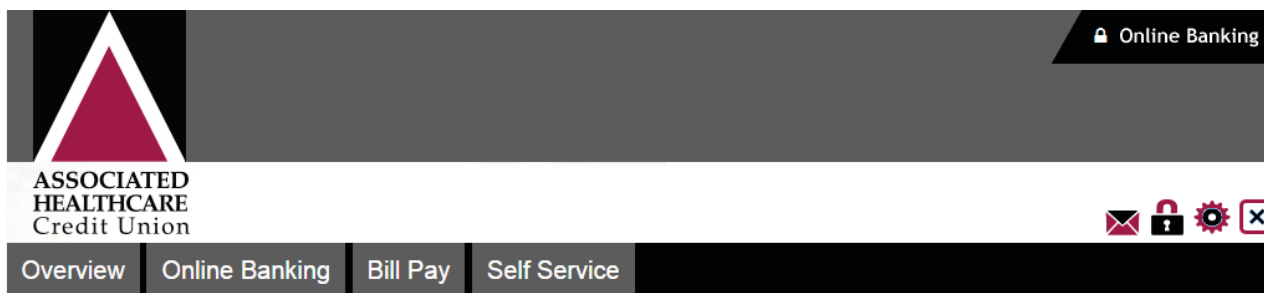
Mobile Banking

[Mobile FAQs](#)

- *Is safe and secure*
- *Keeps you in control of your finances*
- *Gives you access to your financial information anytime, anywhere*



5. Click Sign Up.



Mobile Banking

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Terms and Conditions for Mobile Banking

Terms and Conditions: **Associated Healthcare Credit Union**

Thank you for using **Associated Healthcare Credit Union** Mobile Banking combined with your handheld's text messaging capabilities. **Message & Data rates may apply. For help, text "HELP" to 71806. To cancel, text "STOP" to 71806 at any time.** In case of questions please contact customer service at **651-383-4000** or visit <https://www.ahcu.org/>

Terms and Conditions

Program: **Associated Healthcare Credit Union** offers their customers mobile access to their account information (e.g., for checking balances and last transactions) over SMS, as well as the option to set up alerts for their accounts (e.g., low balance alerts). Enrollment requires identification of the user's banking relationship as well as providing a mobile phone number. The mobile phone number's verification is

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☐ I accept these Terms and Conditions

Printer friendly page (opens in new window)

6. Read the Terms and Conditions.
7. Click/Check accept.

Mobile Banking

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Select Services

Choose from a variety of mobile banking services. You can get basic account balance and transaction information, or receive full mobile banking capabilities that allow you to view account details, pay bills, transfer money, and more.

Please choose a service:

[Not sure? Click here to compare the services](#)

Downloadable Apps

Get a customized application for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features.



For your phone

[View screenshot](#)

On your device, open Google Play or the App Store and search for **TouchBanking**, or click either of the download images below. On your mobile? Click the appropriate icon to go directly to the store:

Other Services

Please select the services required and click continue to register.

☐ Mobile Browser (I'd like to receive a link to Browser Banking.)



Why Use Mobile Browser Banking?

[View screenshot](#)

Get full and extended mobile banking capabilities on your web-enabled device. Receive an optimal banking experience with a look and feel that is similar to PC-based online banking, in a site designed to fit neatly into your device's screen.

IMPORTANT! After you download the TouchBanking

☐ Text Messaging (I'd like to use text banking services.)

8. Select the services for your device and click the continue button.

Mobile Banking

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Account Selection and Configuration

1. Select your timezone which helps us to determine when to send alerts to your phone

Time Zone: (GMT-08:00) Pacific Time (US & Canada)

2. Select the account you wish to access through Mobile Banking and confirm their nicknames

Eligible Accounts	Mobile Banking Nickname
<input type="checkbox"/> [Account Name]	1
<input type="checkbox"/> [Account Name]	2

What's a Texting Nickname?
The nickname identifies the account in a text message. For example, to check your transaction history, text HIST followed by the account nickname, such as S1.


[View Example](#)

Back

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Continue

9. Select the time zone and accounts you would like to view in the Accounts and Configuration Setup.
10. Select continue



ASSOCIATED
HEALTHCARE
Credit Union

Online Banking

Overview

Online Banking

Bill Pay

Self Service

Mobile Banking

Other Services

Please enter your mobile phone number to register for other services.

Mobile phone number: For example, 5551234567

• Text Banking

• Mobile Browser

• Alert Banking

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

A. You are the account holder, or

B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 71806. To cancel, text "STOP" to 71806 at any time. Message frequency depends on account settings. For assistance, please contact customer service at 651-383-4000.

Back

Continue

Our participating carriers include (but are not limited to): AT&T, Sprint, T-Mobile®, U.S. Cellular®, Verizon Wireless

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Federally insured by NCUA. Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government.
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11. Enter your Mobile phone Number.
12. Select Continue.

Online Banking

ASSOCIATED HEALTHCARE Credit Union

Overview Online Banking Bill Pay Self Service

Mobile Banking

Enter Activation Code
Enter the activation code we sent to your phone.

Activation Code

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By using Mobile Banking, or changing your registration information, you certify that:

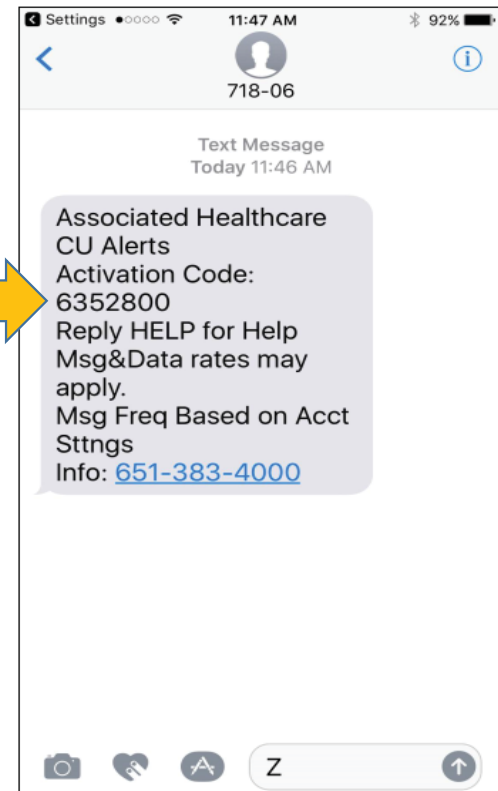
A. You are the account holder, or
B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 71806. To cancel, text "STOP" to 71806 at any time. Message frequency depends on account settings. For assistance, please contact customer service at 651-383-4000.

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NCUA Federally insured by NCUA. Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration, a U.S. Government Agency.

Equal Housing LENDER



13. The next screen will prompt you to enter your activation code that you received in a text
14. Once you receive the code, enter it into the box and select activate.

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Online Banking

ASSOCIATED
HEALTHCARE
Credit Union

Overview Online Banking Bill Pay Self Service

Mobile Banking

Activation Successful [Print This Page for My Records](#)

Important Information

Text Message Banking

- Expect to receive a text message with your mobile banking short code and texting commands
- Text 'BAL' for your balances
- Text 'HIST' + your account's texting nickname for a list of transactions (ex. HIST C1)

Mobile Browser Banking

- Expect to receive a text message with a link to the mobile banking site
- Click and bookmark the mobile banking site's unique link

Alert Banking

- Now that you've registered for Alert Banking, use the Alerts management features in online banking to set up specific mobile alerts.
- To begin receiving alerts on your phone, you'll need to specify the account and choose the type of alerts you'd like to receive

[Go to Mobile Banking Main Menu](#)

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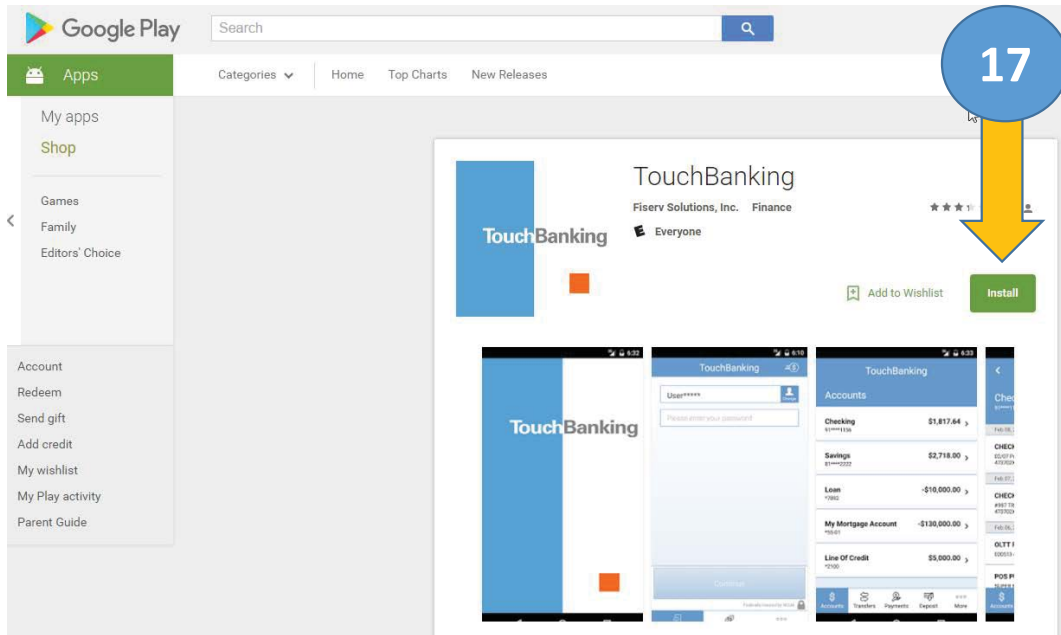
Federally Insured by NCUA. Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government.
National Credit Union Administration, a U.S. Government Agency.



15. Once you've entered in the correct code, you will see this screen that lets you know your activation was successful.

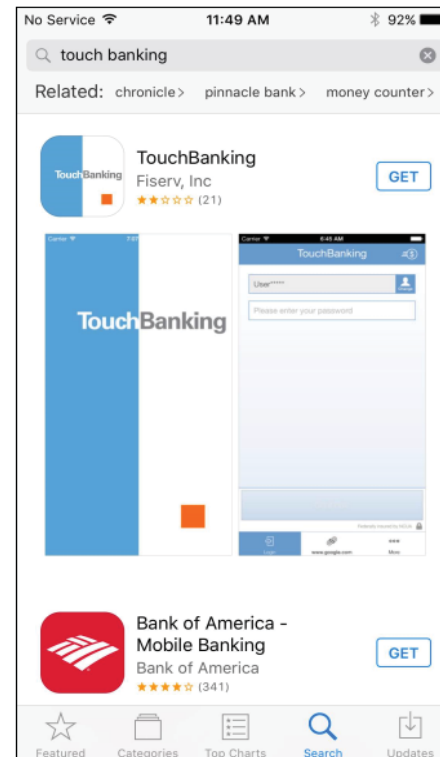


16. Visit your app store to download and install the Mobile Banking App (search for “touch banking” in your app store). You can also download the app by going to <https://www.ahcu.org/services-tools/account-services/mobile-banking.html> and clicking on the link to your app store.



Google Play App Store

17. Click install.



iTunes App Store

Activate

To register for TouchBanking, and activate this app, please enter your financial institution's App Code.

goahcumobile

You can find the App Code in the mobile banking Self Service section of online banking, or contact your financial institution to obtain it.

Enter your online banking User ID:

Done

1 2 3 4 5 6 7 8 9 0

- / : ; () \$ & @ "

#+= . , ? ! ' < >

ABC space Next

18

19

Password

Change

.....

Continue

20

Security Question

Change

Please answer the following question to confirm your identity:

What is the first musical instrument you learned to play?

.....

Show answer

Continue

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18. Please enter the app code: goahcumobile.

19. Please enter your user ID (Same as your login ID used for Online Banking – must be six or more characters).

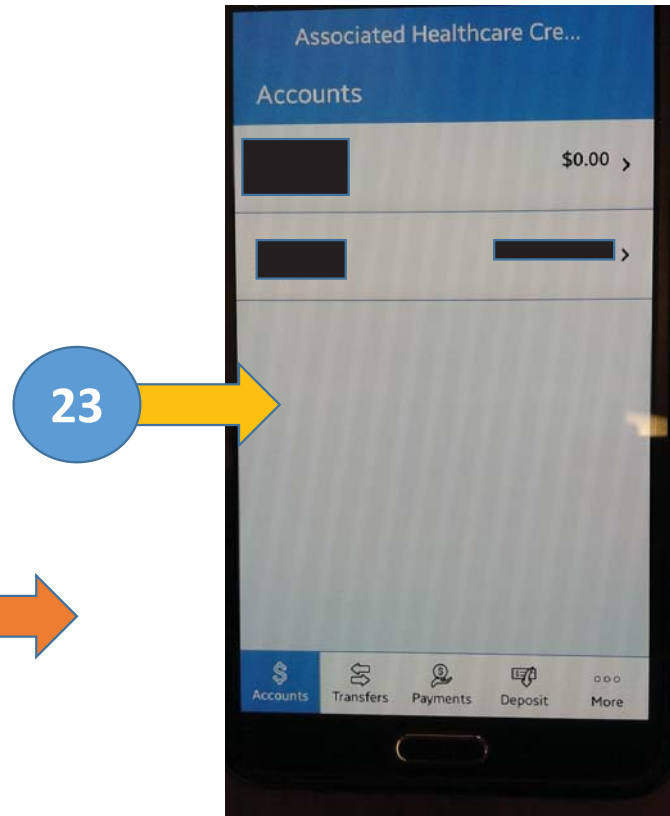
20. Enter your password (It is the same as your security code for Online Banking).

21. You will be asked one of your security questions that you have previously setup in Online Banking. Enter your answer in the box below.

If you have not completed your Online Banking security questions, please do so on your PC before continuing. If you need your security questions reset, contact a CU representative at 651-383-4000.



22. You will see a pop-up of what's new. To bypass this screen, tap the "x" in the top right hand corner.



23. Congratulations, you are now successfully logged into Mobile Banking