AHCU Online Banking Security Code (Password) Reset Instructions:

1. Go to the Online Banking page and click on Reset Security Code;

2. Check the "I'm not a robot" box;

3. Type in your Logon ID;

4. An email with a code will be generated and sent to the email account associated with your Online Banking. **IMPORTANT: The email code is only valid for 15 minutes from the time you receive it.** If 15 minutes pass before you use it, you will need to restart the process.

5. Go to your email account, find the Security Code Reset email;

6. Enter your Confirmation Code. (Do not copy and paste code);

7. Continue to follow the prompts and answer the Security Question.

8. Create your new Security Code (Password) and you are all set!

NOTE: *You cannot reset* your Password from our Mobile APP. You need to use the Safari browser for Apple; or Chrome, Opera, Firefox, Edge browsers for Android phones to log into Online Banking and go through the same process as noted above.

If you have questions or need additional assistance, please call 651.383.4000.